Questions to Ask on an Apartment Tour

TAC

Print one per apartment. Ask the same questions everywhere, then compare.

Apartment _____ Unit _____ Date _____ Leasing agent _____

Touring more than one place? The TAC app puts the 15 most important questions on your phone, lets you add your own, saves every answer, photo and rating to the apartment you toured, and lines them up side by side in Compare.

Money (1 to 8)

1 ☐ Total monthly cost with every required fee?

2 ☐ Which utilities do I pay, and what did they run for this unit in summer and winter?

3 ☐ Is parking included? If not, what does it cost?

4 ☐ What's due at move-in?

5 ☐ Is the deposit refundable, and what usually gets deducted?

6 ☐ Move-in specials? Do they change rent at renewal?

7 ☐ How much did rent go up at the last renewal?

8 ☐ Is there pet rent on top of the pet deposit?

Lease (9 to 15)

9 ☐ Lease lengths offered, and does rent change with length?

10 ☐ What does it cost to break the lease?

11 ☐ Move-out notice needed? Does it auto-renew?

12 ☐ Can I add or swap a roommate?

13 ☐ Is subletting allowed?

14 ☐ Renters insurance required? How much coverage?

15 ☐ Can I see the lease before I apply?

Maintenance (16 to 21)

16 ☐ How do I submit requests?

17 ☐ How fast are requests handled? Emergencies?

18 ☐ On-site maintenance or contractors?

19 ☐ Who do I call at 2 a.m.?

20 ☐ Routine pest control?

21 ☐ What was fixed or updated in this unit?

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theapartmentcommunity.com

Building and daily life (22 to 29)

22 ☐ Guest parking?

23 ☐ Packages?

24 ☐ Laundry and cost?

25 ☐ Internet providers? Required bulk internet fee?

26 ☐ Quiet hours and noise complaints?

27 ☐ Pet policy limits?

28 ☐ Long-stay guest policy?

29 ☐ Construction or renovations planned?

Safety and security (30 to 33)

30 ☐ Locks changed between tenants?

31 ☐ Building access?

32 ☐ Parking lit and gated?

33 ☐ When can management enter my unit?

Ask a current resident (34 to 37)

34 ☐ How fast does maintenance show up?

35 ☐ Noisy at night or weekends?

36 ☐ How much did your rent go up at renewal?

37 ☐ Would you sign here again?

Ask yourself before you leave (38 to 41)

38 ☐ Did I see the actual unit?

39 ☐ Did anything get dodged or rushed?

40 ☐ What would I change, and can I live with it if it never changes?

41 ☐ Would I lease here?

Yes ◯ Maybe ◯ No ◯

Virtual tours only (42 to 45)

42 ☐ Is this the exact unit?

43 ☐ Run the hot water and open the cabinets under the sinks?

44 ☐ Camera out each window and down the hallway?

45 ☐ Can you send a recording?

Get it in writing

☐ Fees ☐ Pet rules

☐ Parking ☐ Move-in specials

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